



# **Fast Facts**

# **Robert Huber Associates**

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www.AllCampusCard.com

2019



### "Our Clients ... Are Our Best References."

Robert Huber Associates has directly assisted 200 educational institutions and over 500 organizations since 1991 throughout North America.

Our clients vary widely by demographics, student enrollment, number of employees, religious, colonial, lvy League, historically black, agricultural, land grant, research, public, private, state, municipal, provincial, urban, suburban, rural, graduate, law, medical, boarding schools, community colleges, hospitals, contractors and corporate campuses.





# **Robert Huber Associates**



### **Consulting Client List**

Aramark Corporation Arizona State University **Baldwin-Wallace University Bowdoin College Brandeis University** Cal State University (Fresno) Case Western Reserve Univ Central Wyoming College Chadron State University Clemson University College of William and Mary Colleges of the Fenway™ Colorado State University **Connecticut College** Cornell University Delta State University **DePaul University Duke University** East Stroudsburg University Emmanuel College **Emory University** Fairview College (CAN) Ferris State University Fort Lewis College Franciscan Univ (Steubenville) George Mason University Georgia College Georgia Institute of Technology Hamline University Harvard University Indiana University JanCo (dba Burger King®) Lesley University Loyola College in Maryland Maricopa Community Colleges

Marriott Corporation Mass College of Art Mass College of Pharmacy Mesa Community College Metavante Corporation Miami University (Ohio) Missouri Southern State Univ Mount Holyoke College New Jersey City University Northern Virginia Comm College Pacific Lutheran University PaperClip Communications Paradise Valley Comm College Penn State University System Phillips Academy (Andover) Pittsburg State University Purdue University System Purdue Univ (Fort Wayne) Purdue Univ (West Lafayette) Queens College Robert Morris University Salem State University Sallie Mae Secure Medical Scottsdale Community College Seton Hall University Simmons College Sodexo Corporation Springfield Tech Comm College SUNY College at Old Westbury Syracuse University **Temple University** Texas A&M University **Thomas Jefferson Univ** Thomas Jefferson Univ Hospitals

Towson State University Univ of Alberta (CAN) Univ of Arkansas Univ of Baltimore Univ of California (Los Angeles) Univ of California (San Diego) Univ of Chicago Univ of Delaware Univ of Idaho Univ of Kansas Medical Center Univ of Massachusetts (Amherst) Univ of Miami (Florida) Univ of Minnesota (Duluth) Univ of Minnesota (Twin Cities) Univ of N Carolina (Chapel Hill) Univ of N Carolina (Wilmington) Univ of North Florida Univ of Oklahoma Univ of Pittsburgh Univ of South Carolina Univ of Southern California Univ of Texas (Arlington) Univ of Texas (Austin) Univ of Texas (San Antonio) Univ of Utah Univ of Vermont Virginia Commonwealth Univ Univ of Wisconsin (Stout) Washburn University Washington Univ in St. Louis Wentworth Institute of Tech Western Conn State University Wheelock College Winthrop University Xavier University of Louisiana

### **Robert Huber Associates**



### **Campus Card Assessments**





#### **Campus Card Checkup**

Professional Vendor-Independent Campus Card Business Assessment, Technical & Operational Analysis, Customer Service Observations, MBWA Operations Review. Campus Card Business Forecast Review, Management Debrief Session. (1 Day)

#### Campus Card Review & Recommendations Study

Professional Vendor-Independent Campus Card Business Review, Technical & Operational Analysis, Customer Service Observations, MBWA Operations Reviews, Campus Card Business Forecast Review, Marketing Media Review, Administrative Discussion, Confidential Site Visit & Recommendations Report. (2 Days)

#### Campus Card Assessment & Recommendations Study

Professional Vendor-Independent Campus Card Business Assessment, Technical & Operational Analysis, Customer Service Observations, MBWA Operations Reviews, Campus Card Business Forecast Review, Marketing Media Review, Administrative Briefing, Strategic Planning Session, Interactive Campus Group Technology Discussion, Confidential Administrator Site Visit & Recommendations Report, Follow-up Management Conference Call. (3 Days)



#### Multi-Campus Systems / Special Projects

On-Site Custom Strategic Planning Sessions & Campus Tours To Assist Institutions With Administrative, Technical & Budgetary Considerations Prior To Embarking On Projects. Confidential Backchannel Vendor Communications To Resolve Vendor Issues and Provide Estimated Costs & Options By Expert Consultant Team.

# **Robert Huber Associates**



## **System Implementations**



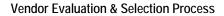


#### Strategic Planning, Project Oversight & Industry Education

Professional Process Oversight, Master Project Schedule Development & Management, Weekly Project Manager Meetings, Press Release & Project Communications Reviews, Administrator Briefings (Financial, Organization, Observations, Industry Trends, Vendors, Technology Education).

#### Request For Proposal Development (RFP)

Professional Procurement Document Development Customized to Your Specific Institution (Culture, Goals, Needs, Budget, Requirements), Customized Appendices Development, Vendor Review Team Selection Guidance, Industry & Vendor Education, Vendor Evaluation Strategies, Campus Procurement Office Coordination.



Professional Vendor Evaluation Process (4-Step), Impartial Vendor Evaluation Guidance (Proposal Reviews, Telephone Interviews, Vendor Presentations, Institution Site Visits), On-Site Vendor Presentation Coordination & Monitoring, Vendor Scoring & Documentation Guidance, Campus Procurement Office Coordination.



#### Vendor Negotiations, RFP Exceptions & Agreements

Professional Vendor-Independent Negotiations Process Facilitation and/or Guidance, Best & Final Offer Development & Coordination (BAFO), Review & Negotiation of Vendor RFP Exceptions, BATNA Institution Strategies, Site Engineering Survey Preparation, Campus Procurement Office Coordination.

### **Robert Huber Associates**



# **Strategic Business Planning**



#### Enterprise Door Access / Parking Strategic Planning

Professional Vendor-Independent Campus Card Business Assessment (Existing Systems, Infrastructure Analysis, Requirements, Project Phases), Card Technology Education (Comparisons, Costs), Vendor Upgrade & Procurement Strategies, Vendor and/or Contractor Oversight, Administrator & Legal Briefings.



#### Campus Card Advanced Technology Planning

Professional Vendor-Independent Technology Analysis, Advanced Technology Options, Future Technology Implications (Challenges, Costs, Opportunities), Internal Organization Migration Strategies, Campus Card Business Forecast Administrator Briefings.



#### **Campus Card Mobile Migration Planning**

Professional Vendor-Independent Technology Analysis, Advanced Technology Options, Future Technology Implications (Challenges, Costs, Opportunities), Internal Organization Migration Strategies, Campus Card Business Forecast Administrator Briefings.



#### Campus Safety & Security Assessments

Professional Certified Corporate Security Consultant (CPP), Review of Technical & Operations Infrastructure, Policy Analysis, Campus Observations, Campus Interviews, Program & Operation Recommendations, Crime Prevention Through Environmental Design (CPTED Option), Administrator & Legal Briefing.

### **Robert Huber Associates**

# Value-Added Services



Robert Huber Associates assists their clients with <u>comprehensive</u> "Campus Card" and a broad menu of business consulting services based their consultant's cumulative extensive and in-depth experience and expertise gained from successfully managing hundreds of projects over four decades in a variety of professional endeavors:

- Best Practices
- Backchannel Networks
- Branded Strategic Marketing
- Business Plan Development
- Card / Credential Design
- Card Technology Education
- Certified Professional Consultants
- Confidential Industry Briefings
- Contract Negotiations
- Corporate Training Expertise
- Customer Focused Solutions
- Executive Presentations
- Extensive Industry Expertise
- High Security Protection
- Higher Education References
- Impartial Project Guidance
- Implementation Strategists
- Marketing Plan Development

- MBWA (Managing By Walking Around)
- Multiple Institution Strategies
- Non-Political Guidance
- On-Site Assessments
- Phased-In Implementations
- Professional Certified Consultants
- Professional Credibility
- Project Organization Expertise
- Service Center Design
- Site Preparation Guidance
- Strategic Marketing Plans
- Strategic Planning Experts
- Strategic RFP Development
- Technology Migration Strategies
- Vendor & Project Oversight
- Vendor Evaluation Strategies
- Vendor Independent Guidance
- Venerable Client References

### **Robert Huber Associates**



# **Company Overview**

### **Our Business**

Robert Huber Associates is the only <u>Vendor-Independent Business Consultancy</u> that has served Higher Education Institutions for 25 years in North America with Strategic Planning Business Consulting Services and Specializes in all aspects of **Campus Card Transaction Systems**.

### **Our Client Goals**

- To Operate More Efficiently
- To Resolve Evolving Business Challenges
- To Maximize Strategic Business Opportunities

### **Strategic Focus**

- Impartial Business Assessments
- Strategic System Implementations
- Campus Card / Auxiliary Business Systems

### **Professional Services**

- Education / Strategic Planning
- Progressive Technology Migration
- Comprehensive Business Assessments
- Professional Vendor Negotiations
- Objective Vendor Evaluation Strategies
- Request For Proposal Development (RFP)

### **Qualifications**

- Entrepreneur Robert C. Huber, CMC, CPCM (Board-Certified)
- Pioneered "All-Campus Card" (Single, 4-Year, Multi-App Card)
- Developed "Campus Card Service Centers" (One-Stop Shopping)
- Assisted 200 Clients (Education, Healthcare, Restaurants, Corporate)
- Planned, Opened, Managed 50 Burger King® Restaurants (5 States)
- Publisher of the International "Campus Card Industry Business Forecast"

### **Vendor Independence**

- We Have NO Financial Ties With Any Card System Vendors or Financial Institutions
- We Educate Our Clients And DO NOT Recommend Specific Vendors or Systems To Clients

### **Robert Huber Associates**

# **Consultant Profile**

Mr. Robert C. Huber, CMC, CPCM is President and Senior Consultant of Robert Huber Associates, a "vendor independent" management consultancy, based in Scottsdale, Arizona. Since 1991, his firm has specialized in assisting colleges, universities, community colleges, boarding schools, healthcare facilities, and corporations with campus card programs.

For over 20 years, Robert Huber has been an Adjunct Instructor for Business and Professional Development studies for the Maricopa County Community Colleges District - the largest community college system in the nation.



Mr. Huber has an extensive management, operations, and marketing

background – including the startup of over 150 business operations. These included startup and management of 50 Burger King ® restaurants, 3 hotels, 2 campus radio stations, and has trained over 2,000 employees. During the past 35 years, he implemented over 200 management systems – including point-of-sale, debit, food service, meal plan, vending, door access, mainframe, and food production systems.

He earned a Bachelor of Science degree (B.S.) in Business Administration, an Associate of Science degree (A.S.) in Restaurant Management, and has been certified by the Arizona Department of Education, the Arizona Community College Board, the Institute of Management Consultants, and the National Bureau of Certified Consultants.

Mr. Huber has been a pioneer in the development and implementation of campus card programs for over 20 years. In 1985, he co-developed and implemented the first campus-wide multi-application card system at Duke University, providing students with pre-approved access to hundreds of services – all accessed by a single card. During his career in higher education, he has worked with over 150 colleges and universities throughout the United States and Canada.

Robert Huber has been inducted into the Mount Pleasant High School "Hall of Fame" for his personal commitment to community service and his outstanding entrepreneurial developments, including the co-founding of WMPH-FM, the first educational FM radio station in Delaware, and the internationally recognized "All-Campus Card" multi-application credential concept.

Mr. Huber has no financial ties with any industry vendors (e.g., card systems, banks, credit unions, financial consortiums, telcom companies, etc.) and does not recommend specific companies or systems. Instead, he educates and guides his clients through strategic processes and provides impartial professional advice so they may better define and more efficiently achieve their organizational goals.

Robert C. Huber, CMC, CPCM, is a business consultant, author, college instructor, futurist, media resource, industry analyst, and frequent speaker at workshops and national conferences.

CMC – Certified Management Consultant CPCM – Certified Professional Consultant to Management



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# **Business Benefits**

- Mission Focus
- Industry Respect
- Expansive Network
- Vendor-Independence
- Enterprise Perspective
- Professional Negotiator
- Notable Client Endorsements
- Project Organization Specialist
- Expansive Business Knowledge



- In-Depth Experience
- Specialized Expertise
- Best Practices Advocate
- Impartiality & Neutrality
- Non-Political Objectivity
- Entrepreneurial Visionary
- Cost Savings & Revenue Ideas
- Professional Oversight & Guidance
- Certified Business & Security Consultants

### **Robert Huber Associates**



# **Engaging A Professional Is Not A Limitation,**



# But An Attribute Of Empowerment.